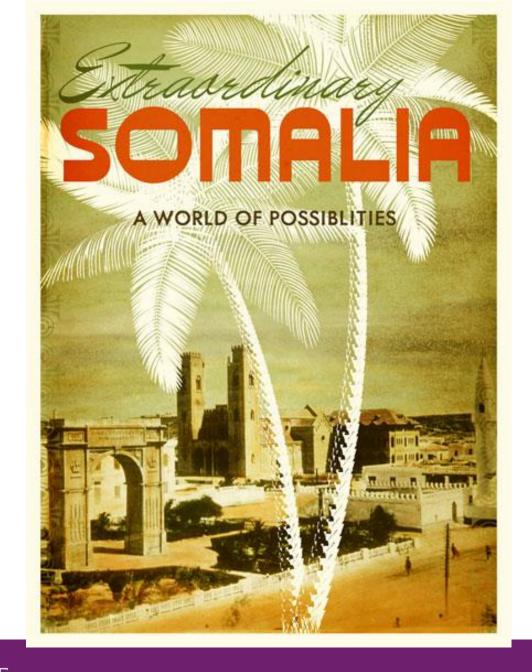
# The challenges & opportunities of converting our London office into an agile workspace

Nick Brook



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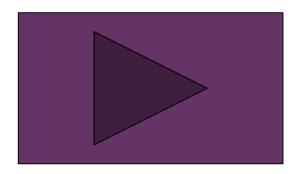


### Agile working – London style

- o Book same workstation for 5 days only
- o Can only book 2 weeks in advance
- Do not leave anything on the desk overnight...
- o ..otherwise it will end up in the cupboard of shame
- o Locker for personal items, cupboards for files
- Filing space reduce to 3 linear metres
- o Paper lite, dual screens, MFDs, Wi-Fi, central bins,
- Enforced from Day 1, even though the office wasn't full

# The operational benefits of agile working

- o Better working environment
- o One firm and one office, reinforcing values
- Better use of real estate increased utilisation
- New ways of working effective and efficient
- o Space to grow into?
- Measuring the benefits
  - post occupancy survey
  - Firm wide staff survey levels of engagement measure
  - Increased productivity and output?



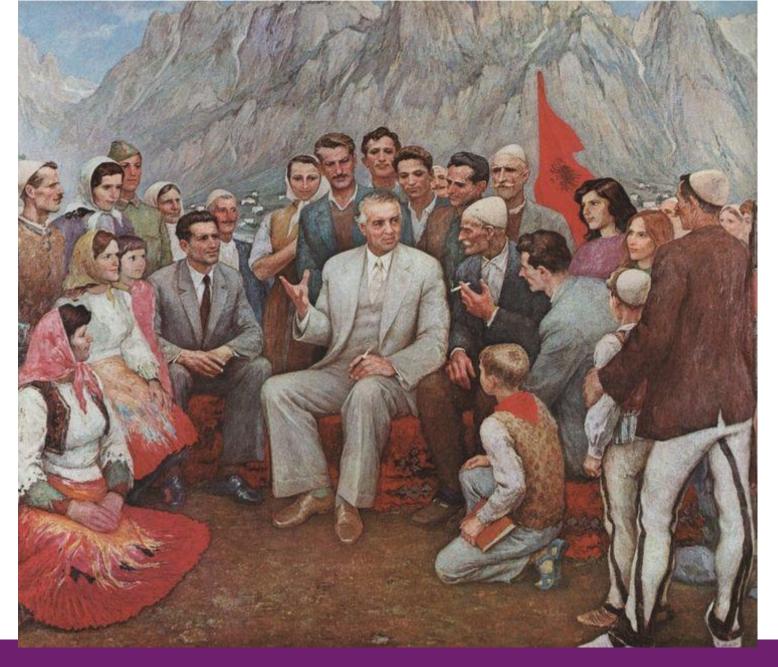




## How moving into an agile environment is revolutionising the way we work

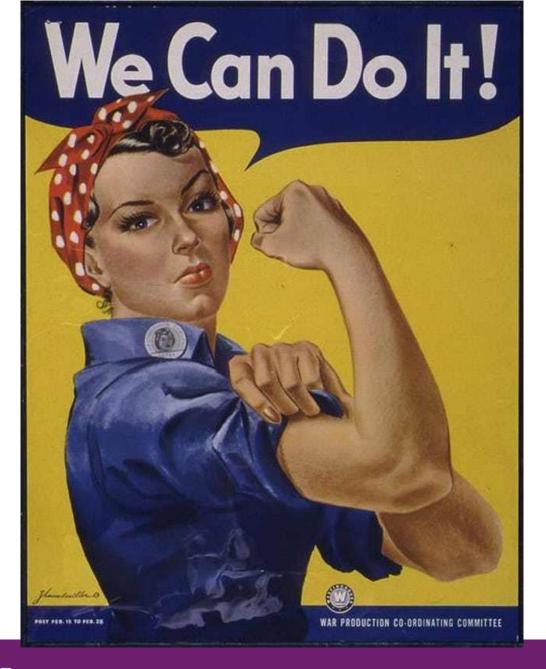
- o Not just about where I sit, but about how I work do I actually need a desk?
- o Shaking up the workplace literally
- o Opportunity to introduce new ways of working
- Set the standard for future relocations and refurbishments
- o The trigger for revolutions to come
  - Friday is the new Saturday space implications
  - Building under utilisation
  - Why commute?





# The vital importance of leadership to drive through change

- o Psychology 101
- o This is not a choice
- o Leaders to live it out start before you move?
- o Who are the leaders?
- o Who are the allies, the radicals, the change agents?
- Conversations use your networks and informal channels
- Workplace Innovation Group



## The challenge of educating people to transition into the new agile mindset

- o Other firms are doing but it is new to you
- o Take the opportunity for cultural change
- o Upfront, honest, communicate, educate, train
- o Say what you are going to do and do it
- Listen and learn
  - Settling in
  - Post occupancy survey and response
  - Learn from peers
- o Information and permission

### Cambridge office

#### Collaborative Facilities

- Book via Outlook
- o x3 VC Rooms;
- Ash (11 seats) G.02 (14 seats) 3.01 (5 seats)
- o Flexible space can also be used for internal meetings

#### Edo (6<sup>th</sup> floor)

- No need to book
- o Informal meetings and 1-2-1s
- o Social/celebrations/networking events (need to book)
- Breakfast/lunch/snacks and drinks

#### Resource centres

- No need to book
- o Library/research space on each floor
- o Catch up away from desk
- Celebration trollies
- o Work are for laptop users

#### 6<sup>th</sup> floor client suite

- o Book via Outlook
- o For client meetings
- o Large internal meetings/briefings
- o Flexible space
- Seminars
- Highly confidential internal meetings

### Cambridge office

#### **Work Stations**

- Need a desk? Book via Mercury
- o Telephone
- o Double screen

#### Internal seating areas

- Wi-Fi on all floors
- o Tea/coffee/squash − 1st,2nd,3rd and 5th floor
- o Informal seating area

#### Internal meeting rooms

- Book via Outlook
- o Three on each floor
- o Size: 4-6 people
- No client meetings

#### **Quiet Rooms**

- No need to book
- o On floor 1,2,3 & 5
- o Use "ad-hoc" as needed
- For thinking and contemplating
- o For private phone calls

### More questions?

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# thank you

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