

THE DIGITAL OFFICE

- **WHAT IS IT?**
- **WHAT DOES IT LOOK LIKE?**
- **HOW DO YOU CREATE IT?**
- **DOES IT WORK?**

THE DIGITAL OFFICE – WHAT IS IT?

- TECHNOLOGY
- WORKSPACE DESIGN
- ENLIGHTENED HR PRACTICES
- CULTURE



AGILE – WORK IS AN ACTIVITY YOU DO NOT A PLACE YOU GO TO

THE DIGITAL OFFICE – WHAT DOES IT LOOK LIKE



- CONSISTENT USER EXPERIENCE
- CONSISTENT HR POLICIES & PROCEDURES
- CONSISTENT SUPERVISION
- WORKSPACE DESIGN

THE DIGITAL OFFICE – HR & CULTURE

- SIMPLE SET OF GUIDELINES FOR MANAGING
- CONSISTENCY
- EXPECTATIONS FROM BOTH SIDES CLEARLY DEFINED AND COMMUNICATED
- FREQUENT AND CONSISTENT PERFORMANCE MANAGEMENT
- TRUST

THE DIGITAL OFFICE – THE TECHNOLOGY

DATA

Digitise

Exploit

Enterprise Dashboards

Client Dashboards



DEVICE SIMPLIFICATION

Device Agnostic

Printing

Scanning



Wi-Fi

Ubiquitous across offices

- Multi-zone

Centralised management

- Voice carrier grade



TELEPHONY



- Remove the tether
- Soft Phones
- Follow-me



APPLICATION ARCHIECTURE

- Simplification
- “Web-All”
- Anywhere



SECURITY

- Comprehensive
- Always-on
- Network Zones

THE DIGITAL OFFICE – WORKSPACE DESIGN



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THE DIGITAL OFFICE – DOES IT WORK

- INCREASES STAFF ENGAGEMENT AND WELLBEING
- INCREASE IN RESPONSIVENESS AND EFFECTIVENESS OF STAFF
- REDUCES REAL ESTATE FOOTPRINT
- INCREASES ABILITY TO ATTRACT AND RETAIN TALENT
- REDUCED ABSENTISM