# PRE-LAUNCH **ACTIVITY PLAN**

10 OCTOBER 2019 99 CITY ROAD, LONDON

#### 8.30-9.00

### **BREAKFAST AND NETWORKING**

Don't forget, we're trying to avoid the usual suit and tie, so feel free to come in jeans and relax while you tuck into our sustainable breakfast options and read your recyclable delegate pack

#### 9.00-9.20

#### LET YOUR IDEAS TAKE FLIGHT

Some early morning catharsis and team building for you - get stuck into the first activity of the day. Air your pet hates and, quite literally, scatter them to the four winds

#### 9.20-9.30

#### WHAT'S OUR PLAN FOR THE DAY?

Don't worry, we won't spend too much time telling you about the fire escape - we'll be bringing you up to speed on key activities so you can get the most out of TEI

**Briefing** TEI is chaired by our dynamic duo: Laura Kind, global head of culture and change, Hogan Lovells

Richard Brent, editor-in-chief, Briefing

### DELIVERING ON THE PROMISE OF THE DATA **STRATEGY**

Kris Jones, head of data engineering, Dyson

#### 9.50-10.10

IGNITION TO COGNITION - BRINGING **ENTERPRISE INTELLIGENT AUTOMATION** 

Anuj Jain, intelligent automation and AI leader, EY

Jacqueline Wilson, senior business improvement manager, Allen & Overy

### **NEXT STEPS IN CYBERSECURITY -**AN EXPERIENTIAL SESSION

Sam Robshaw, senior cybersecurity consultant, BlackBerry

#### 10.25-10.55

#### **COFFEE AND BISCUITS**

Connect with a new network, and if you don't eat all the biscuits don't worry - all leftover cold food is donated locally to reduce food waste

#### UNLOCKING YOUR FIRM'S POTENTIAL THROUGH PERFORMANCE MANAGEMENT

Andy King, master principal solution consultant,

Tom Oliver, manager - consulting, PwC

### 11.20-11.30

#### SESSION 1.1

It's not all about shiny new tech - how process improvement can be the innovation firms really need

David Huston, business process architect, DLA Piper

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SESSION 2.1

How She Breaks the Law is disrupting the status quo

Priya Lele, legal process design lead, UK, US & EMEA, Herbert Smith Freehills, and co-founder, She Breaks the Law

#### 11.50-11.55

#### SESSION 3.1

There has never been more opportunity to transform support service provision in law firms but deployment of technology to achieve this aim is often only part of the solution. Hear examples of change programmes where deployment of technology was only a small ingredient in a successful outcome

Sam Nicholls, head of business development, Intelligent Office

#### 11.55-12.35

#### DIVIDE AND CONQUER - SPEED LEARNING SESSIONS

Smash up your firm's team and go along to as many different sessions as possible, so you leave clued-up on the latest knowhow

#### 12.00-12.20

#### SESSION 4.1 - CONSTELLATION ROOM

Looking at the past, present and future use cases of collaboration technologies, we discuss how clients, culture, process, data and people are advancing the practice of law

Ben Wightwick, global director of client success, HighQ

#### 12.20-12.35

#### **SESSION 5.1 - CONSTELLATION ROOM**

Driving data science in legal

Mirko Bernardoni, head of data science, Clifford Chance Alan Mercer, sales director, Introhive

#### 12.00-12.20

#### SESSION 4.2 - ALEXANDER GRAHAM BELL ROOM Get to grips with the transformational process of establishing consistent service globally for your

Megan Dunford, director, strategic initiatives, Western Union

Shannon Seitz, legal counsel, UK & Europe, Western Union

#### SESSION 5.2 - ALEXANDER GRAHAM BELL ROOM How do law firms unlock the potential of their

business relationships in a digital age?

#### 12.35-13.35

### **LUNCH AND ACTIVITIES**

Enjoy a sustainable, ethically-sourced and food waste-managed lunch, partake in some alternative learning activities focused on building wellness in your firm and ensure you leave TEI refreshed and ready to kick-start change, all supported by Mindfulness in the Workplace

#### THE DEBATE - NO LAWYER EVER NEEDS TO KNOW HOW TO CODE

You, the audience, will get to decide who has won the debate at the end of this session

Shilpa Bhandarkar, head of innovation, Linklaters

Ashleen Burrage, senior lawyer, commercial banking legal, Lloyds Banking Group

Rob Goldsmith, deputy general counsel, Ferguson Enterprises

Jenny Hotchin, group innovation manager, Pinsent Masons

Andrew Keith, chief operations officer, DAC Beachcroft

Rupert Collins-White (mediator), creative director, Briefing

#### 14.10-14.25

**SPEEDY COFFEE AND BISCUITS** 

## 14.25-15.50

#### **DESIGN THINKING MASTERCLASS**

Roll up your sleeves and get stuck into our design thinking masterclass. Learn the theory and how to apply this in your firm in stage one, then take part in a design sprint alongside your peers in

**El Tong,** innovation specialist, Treehouse Innovation

### 15.50-16.15

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## INMARSAT'S JOURNEY - SATELLITES, SPACE

Inmarsat turned 40 in 2019, marking four decades of innovation, partnerships and saving lives. From its inception as a United Nations organisation, at the initiative of the International Maritime Organization, the company has transformed and innovated to become the leading provider of global mobile satellite communications - hear what the future has in store

Christian Fahey, vice president of legal affairs, Inmarsat

#### 16.15 onwards

DRINKS (AND WRAP-UP)















