

BRIEFING Operations Leaders

28 November 2023 | Shoosmiths, 1 Bow Churchyard, London

Draft day shape, subject to change

08.00am-08.30am	BREAKFAST AND NETWORKING	
	Grab a coffee and croissant, and connect with your peers!	
08.30am-08.45am	WELCOME	
	<i>Richard Brent, Editor in chief, Briefing</i>	
08.45am-09.15am	OPENING KEYNOTE: A LAY OF THE ECONOMIC LAND	
	<i>Edoardo Palombo, Economist, Deloitte LLP</i>	
09.15am-09.45am	IGNITE SESSION: LATERAL LEARNING FROM OPERATIONS LEADERS	
	<i>Three leaders from the operational community share their stories and experiences to kick off discussions.</i>	
	<i>David Crew, Director of global operations, Hogan Lovells</i>	
	<i>Patrick Linighan, Chief operating officer, Clyde & Co</i>	
	<i>Rachel Reid, Chief operating officer, Shoosmiths</i>	
09.55am-10.30am	WINNING IN THE WORKPLACE ROUNDTABLE	
	Choose a table and share the operational challenges facing you when managing challenges and requirements surrounding work environments.	
	Keeping up with the workspace revolution: What do operations leaders need to know when addressing real estate and office space?	Enabling hybrid working: What technology is required to enable smooth transitions between office and remote working?
10.30am-10.45am	COFFEE BREAK	
10.45am-11.20pm	CONQUERING CULTURE QUESTIONS ROUNDTABLE	
	Join a table to explore the core challenges facing leaders when building company culture, in the office and beyond.	
	How can operations leaders prioritise and promote ESG as part of company culture?	Strengthening company culture for better employee engagement
11.20pm-11.50pm	HARNESSING GROWTH POTENTIAL: LEVELING UP YOUR LEADERSHIP SKILLS	
	<i>Dr Lynda Shaw, Neuroscientist and leadership psychologist</i>	
11.50pm-12.00pm	CLOSING REMARKS	
12.00pm-12.50pm	EARLY LUNCH	