



Knowledge Leaders 2025

Thursday 9 October 2025

Wallacespace Spitalfields

Platinum partners

LEGORA

DRAFTWISE

Event partners



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Harvey

LITERA



Sysero

Draft day shape, subject to change

09:00 – 09:30	BREAKFAST AND NETWORKING Grab a coffee and croissant and connect with your peers!
09:30 – 09:40	WELCOME <i>Richard Brent, head of content, Briefing</i> <i>Co-chair: Hayley Harris, global director of knowledge solutions, Bryan Cave Leighton Paisner</i>
09:40 – 10:15	KEYNOTE: What next for the economy? Persistent macroeconomic uncertainty, including slow growth, ‘stagflation’ and geopolitical instability is a double whammy impacting law firms’ own planning, slowing transactional client work and squeezing budgets. Our keynote will outline what to expect, and how professional services firms may be impacted. <i>Dr Emily Whitehouse, School of Economics, Sheffield University</i>
10:15 – 11:00	LEADERS PANEL: The future of the knowledge function in the AI-enabled firm - What will the knowledge function look like in 2030? How should the knowledge function adapt to the changing legal environment? - How will the knowledge skill mix change for the genAI-enabled workplace? - How should knowledge leaders tailor their approach in a disrupted environment to maintain business-as-usual while delivering ever more value to clients? <i>Catherine Goodman, chief knowledge officer, Kennedys</i> <i>Eleanor Windsor, director of knowledge management, Irwin Mitchell</i> <i>Tim Dale, director of knowledge, Pinsent Masons</i> <i>Sarah Pullin, global director of knowledge, Baker McKenzie</i> <i>Chair: Hayley Harris, global director of knowledge solutions, Bryan Cave Leighton Paisner</i>
Short break to move to your roundtable session	
11:10 – 11:55	ROUNDTABLE DISCUSSION: - Keeping it consistent: standardising the knowledge function across multiple locations and geographies, and managing cultural differences - Aligning knowledge-sharing between business services functions - Managing business as usual in a disrupted environment - How knowledge can be used as a differentiator in pitches - Managing the challenge of information overload

	Resourcing and equipping lawyers to meet the legal and regulatory onslaught
Short break to back to main room	
12:00 – 12:20	QUICKFIRE ROUNDTABLE FEEDBACK SESSION: A quickfire session to share the key points that have emerged from each table's topic discussions. Feedback needs to be short, concise and succinct – it's a timed exercise!
12.20 – 13:20	LUNCH BREAK
13:20 – 13:50	CASE STUDY: The role of knowledge in turbo-charging how lawyers sell Lawyers may be experts in their specific field but they need support when it comes to facilitating cross-practice collaboration, and leveraging opportunities to service clients' wider needs. In this session Travers Smith will lift the lid on an award-winning intranet, designed specifically to address these challenges. <i>Emily Tearle, head of knowledge management, Travers Smith</i> <i>Zoe Strong, senior firmwide knowledge manager, Travers Smith</i>
13:50 – 14:35	IN CONVERSATION: Approaches to training the genAI generation of lawyers GenAI is already disrupting the traditional learning route for lawyers. How can firms equip this generation with the expertise and skills to assess the output of genAI-assisted legal work? How should firms assess their knowledge? And how will new lawyers develop the necessary critical thinking and people skills in a hybrid workplace? <i>Claire Stripp, head of talent and knowledge, Browne Jacobson</i> <i>Emily Lew, client strategy consultant, Draftwise</i> <i>Ruth Musgrave, co-chief knowledge officer, Freshfields</i> <i>Sharon Jenman, director of knowledge management, McDermott Will & Schulte</i> <i>Chair: Richard Brent, head of content, Briefing</i>
Short break to move to your roundtable session	
14:40 – 15:25	ROUNDTABLE DISCUSSION – All things AI - Navigating the shifting AI vendor landscape - Getting the right mix of solutions for your firm's needs - Which vendors will stay the course for the longer term? - Agentic AI: how will agents change how knowledge teams work? - Trialling, piloting, selection and adoption: can you do it all? - Developing pricing models for the AI-enabled legal workflow - More billable work, or time spent with clients? Figuring out how to use fee-earner' spare productive capacity effectively
15:25 – 15:45	COFFEE BREAK Recharge with a cuppa and reflect on the insights gleaned throughout your day so far
15:45 – 16:05	QUICKFIRE FEEDBACK SESSION: A quickfire session to share the key points that have emerged from each table's topic discussions. Feedback needs to be short, concise and succinct – as before it's a timed exercise!

16:05 – 16:35	CLOSING KEYNOTE: Mindset - the prerequisite for adoption of new technologies and ways of working • Digging into the skillsets and mindset of the emerging generation of lawyers • Balancing the positive impact of tech while underscoring the value of human expertise • Supporting teams through change at pace • Communicating with different personality types and generations <i>Robert Rowland Smith, author and philosopher</i>
16:35 - 16:45	CLOSING AND THANKS <i>Richard Brent, head of content, Briefing</i> <i>Co-chair: Hayley Harris, global director of knowledge solutions, Bryan Cave Leighton Paisner</i>
16:45	DRINKS RECEPTION Round off your day with a drink with your peers and the Briefing team.