Cathexis

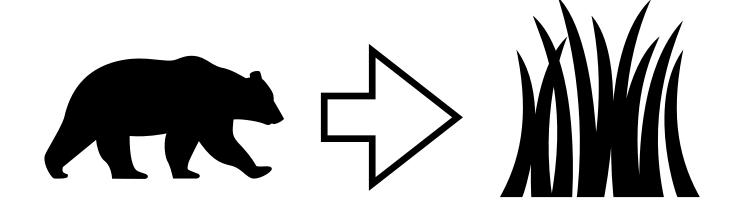
Dr Robert Rowland Smith

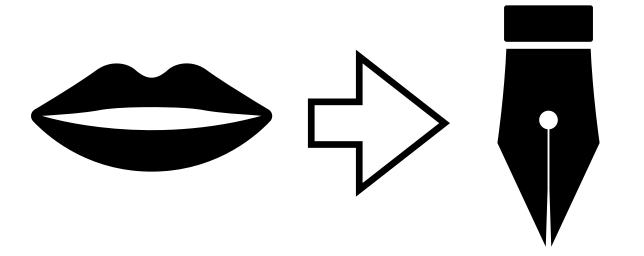
Key questions

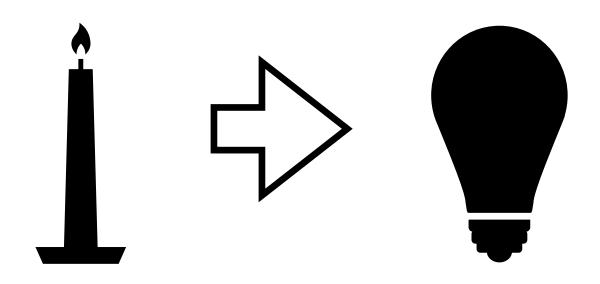
What value can lawyers add to their clients that Al can't?

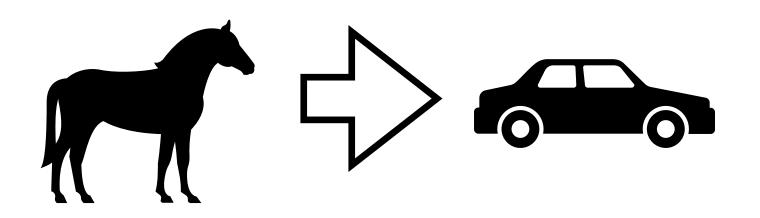
What value can you add to lawyers that Al can't?

History of change









Old v new professions

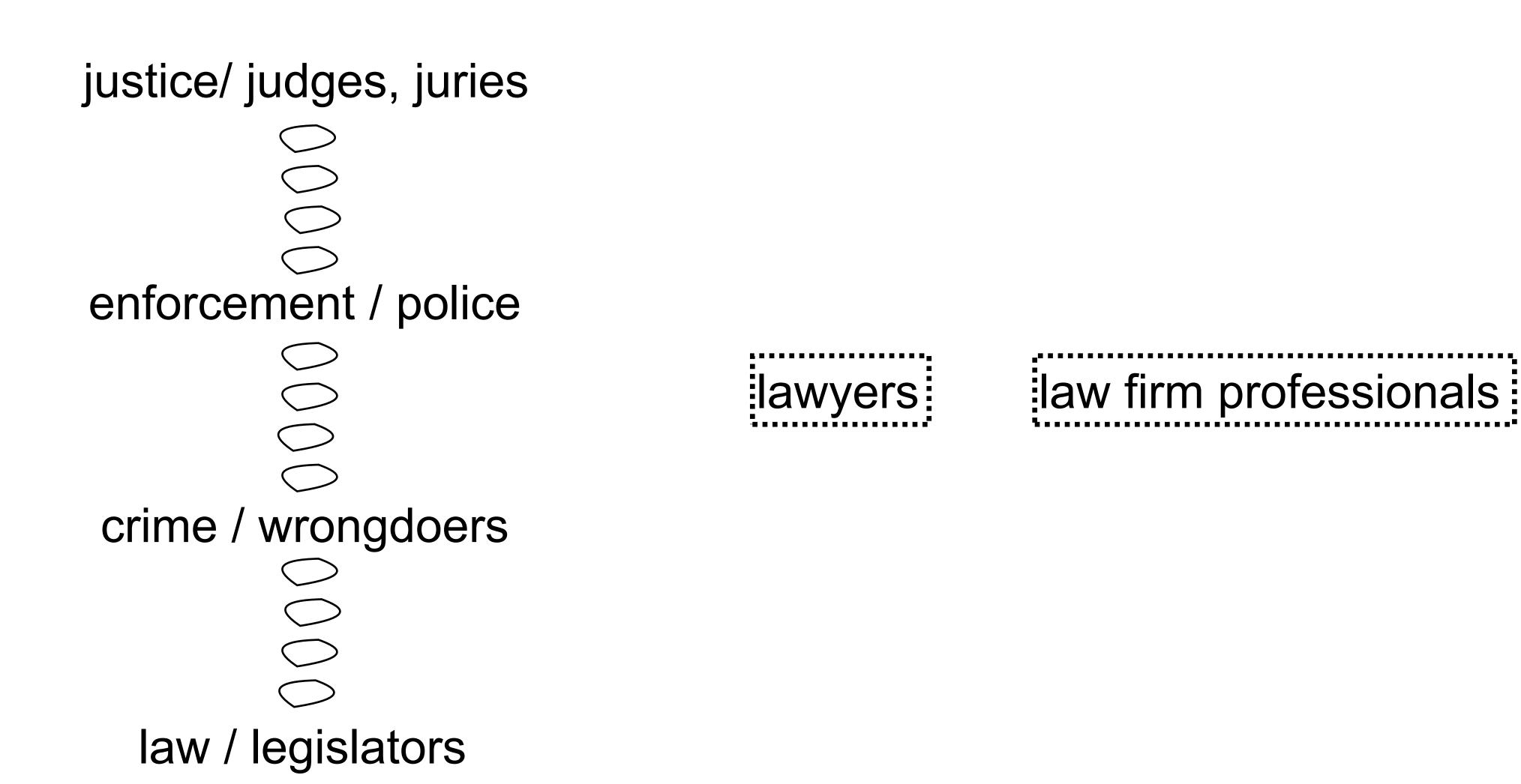
Axe grinder Software developer

Ship's chandler Deliveroo driver

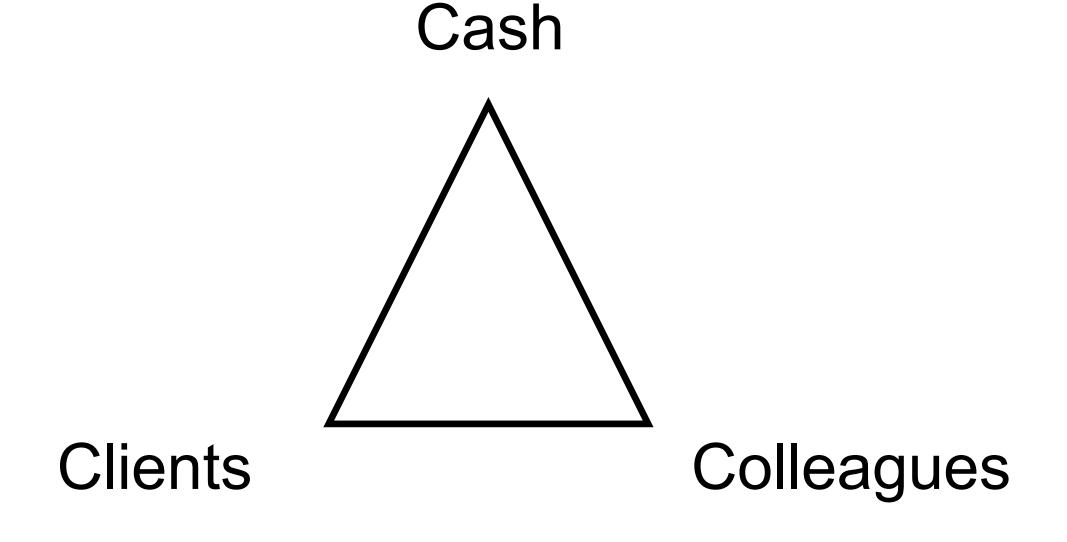
Clog maker

Low carbon investment professional

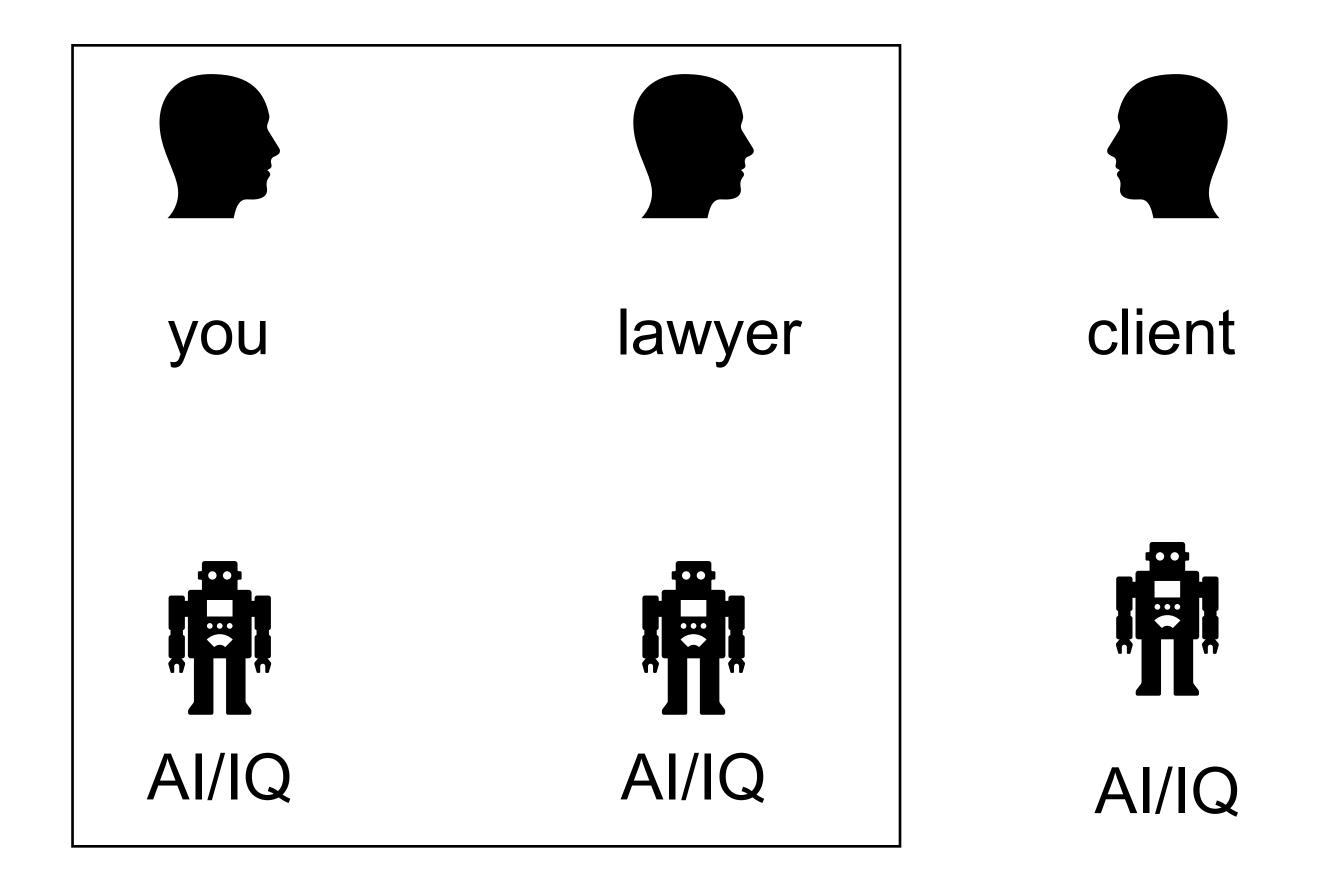
Spine of law



Law firm business model fundamentals



Knowledge system

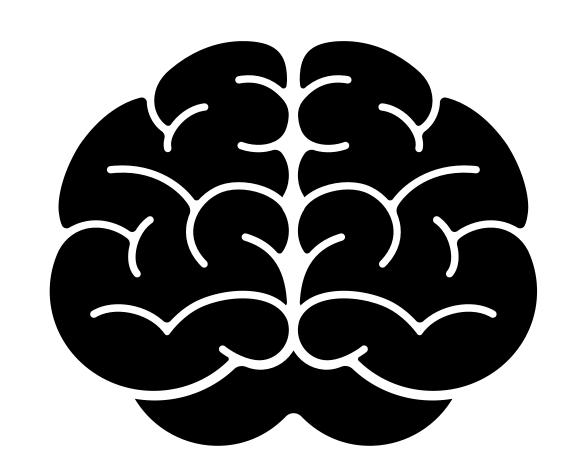


The non-knowledge system: right brain

Intelligence

Expertise

Experience

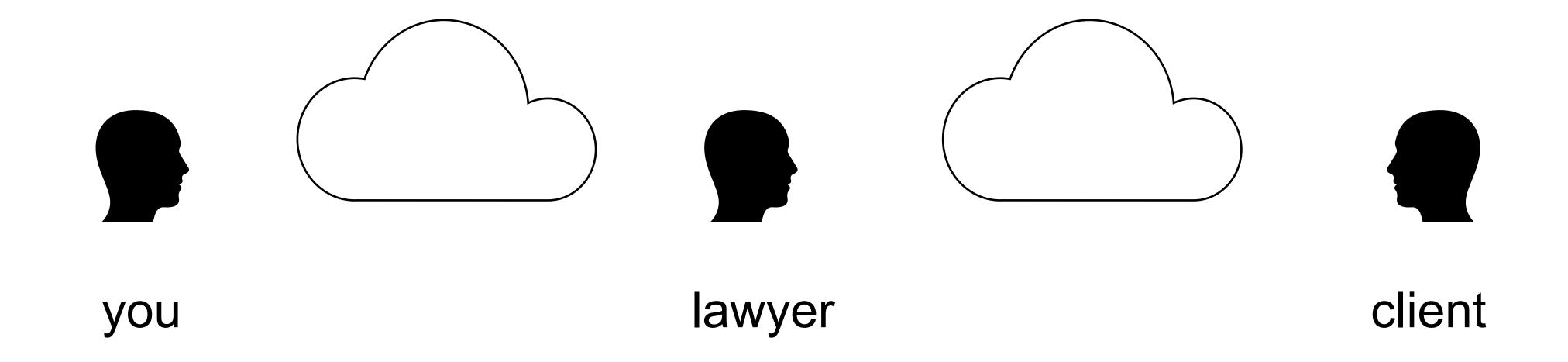


Empathy

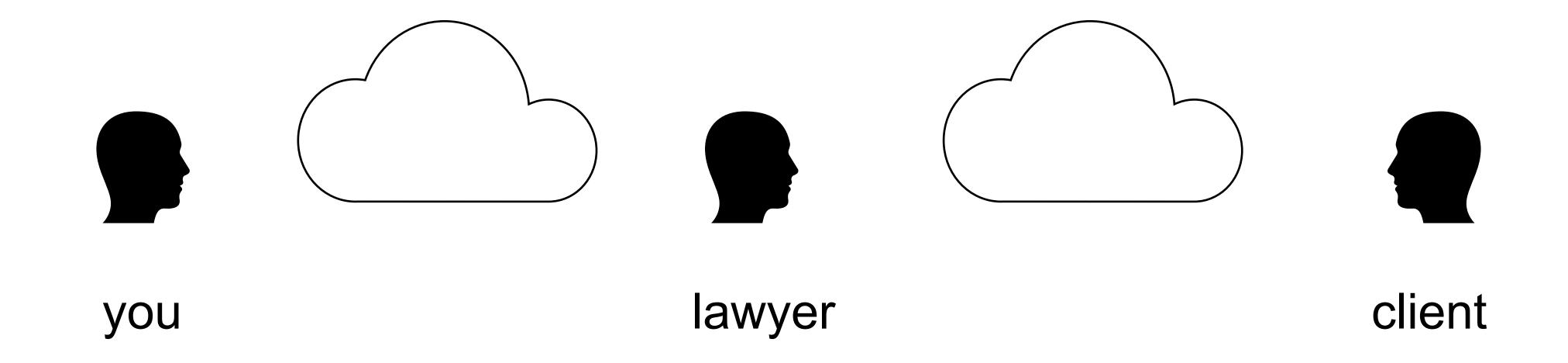
Intuition

Creativity

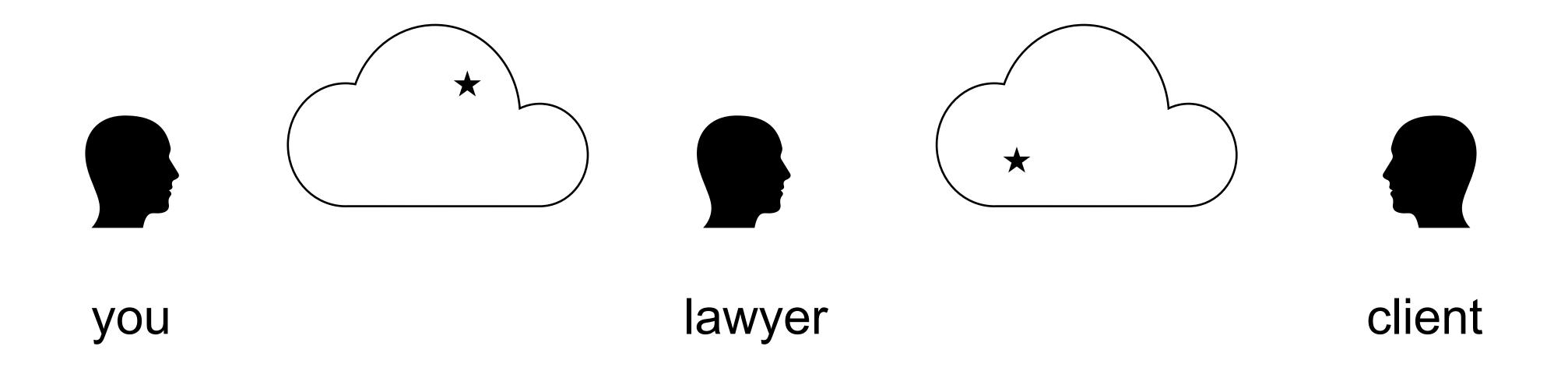
The cloud of facts and feelings



Al: 'evenly suspended attention'

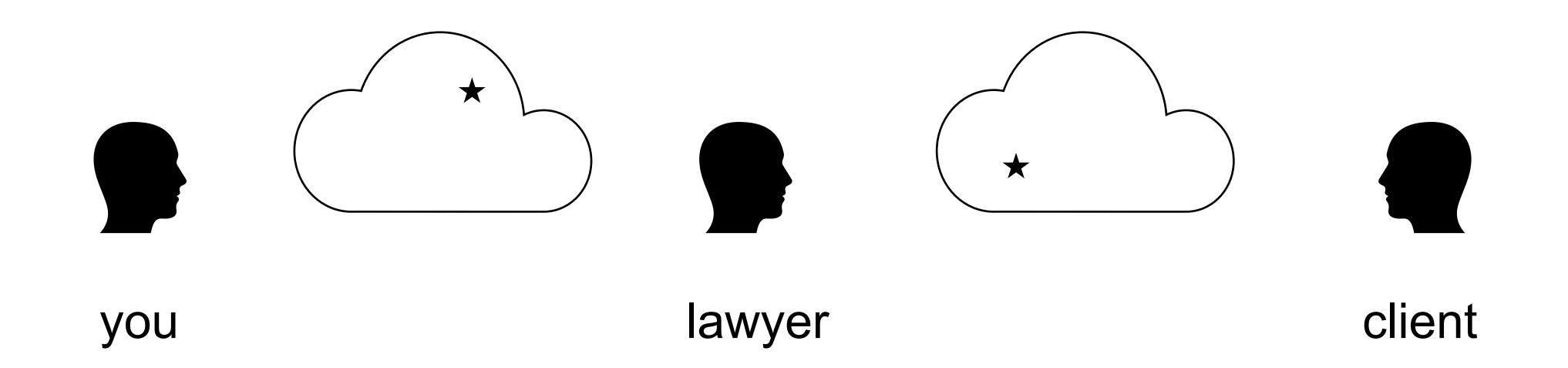


Cathexis



Cathexis = what in that cloud of facts & feelings makes you react emotionally

Cathexis: examples



a physical gesture

a strong image

a repeated phrase

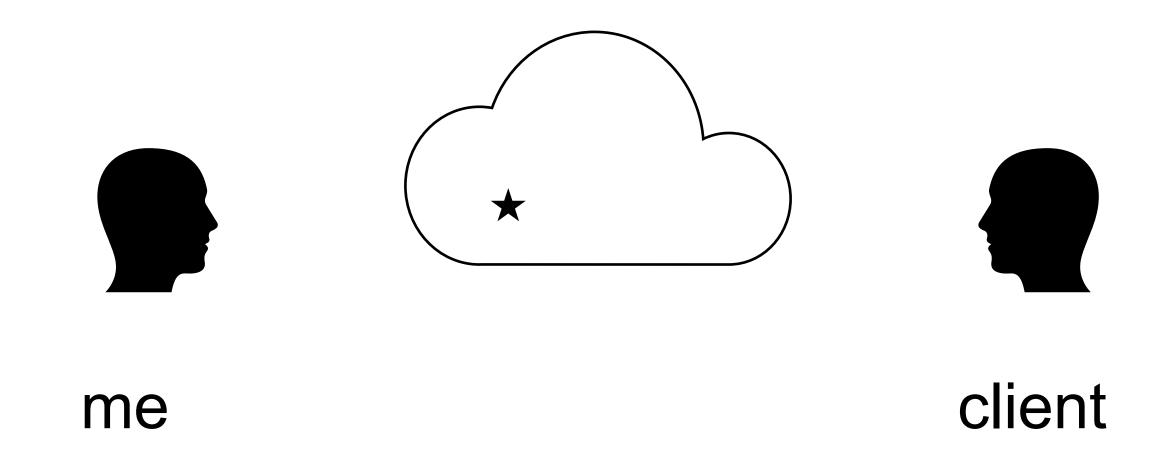
an unusual word

a mistake or slip

a silence

a micro-aggression

Cathexis: case studies

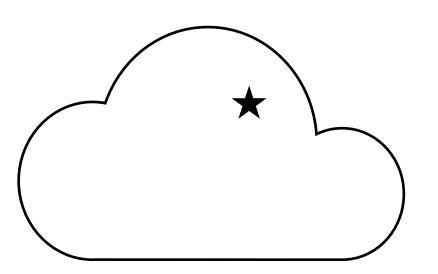


'friend' (family business)

'communication' (law firm)

'independence' (heir)

Discernment



Understanding cathexis is the art of discernment

In discernment lies value