

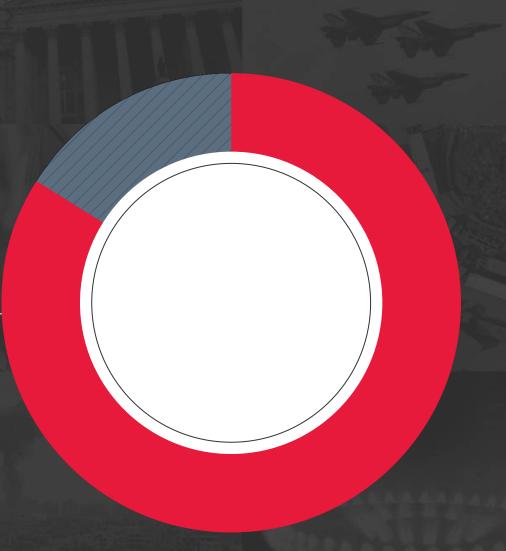
Permacrisis

ˈpɜːməˌkɹaɪsɪs

an extended period of instability and insecurity, esp. one resulting from a series of catastrophic events

84%

of business leaders say the global risk landscape is more defined by crisis than at any time in recent memory



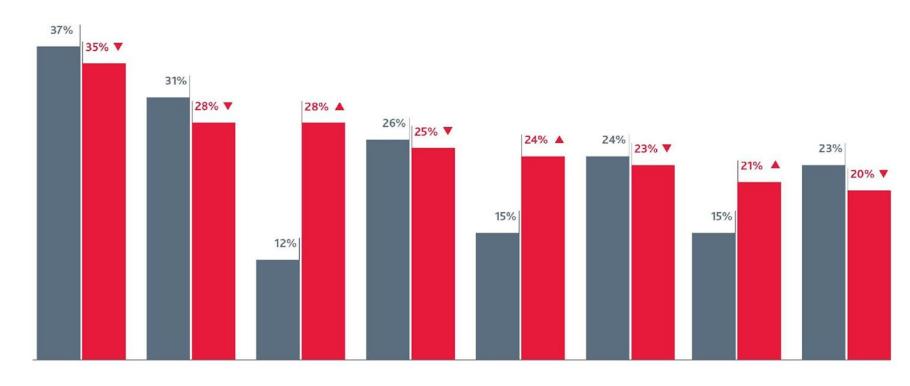
WHICH RISKS ARE ORGANISATIONS MOST UNPREPARED FOR?

Data shows the risks chosen among top three by respondents

2024
2025

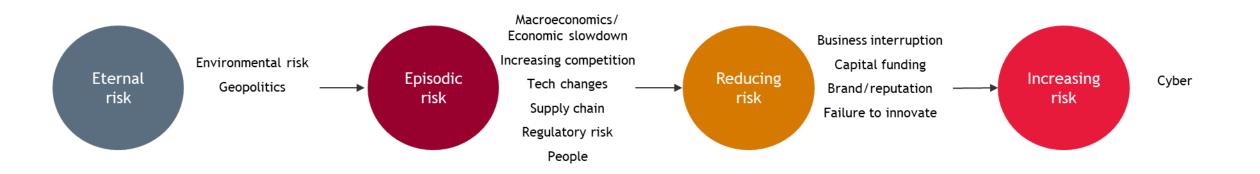


A landscape marked by mounting risks



Looking back to look forward: the 10-year view of risk

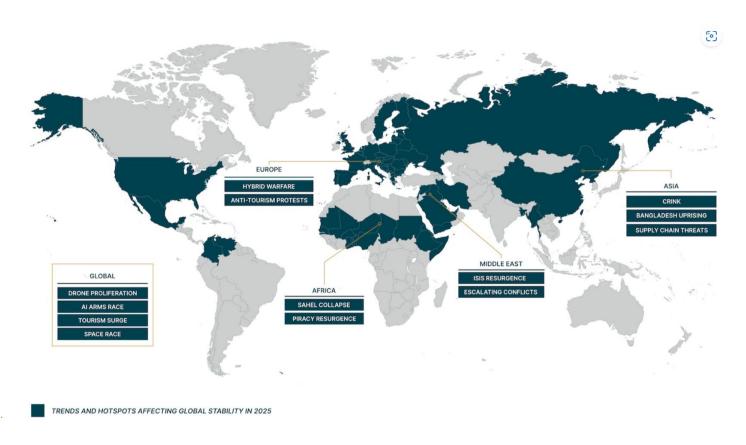




Geopolitical risk is increasing and known risks are materialising

How well prepared can we be for the unknown?

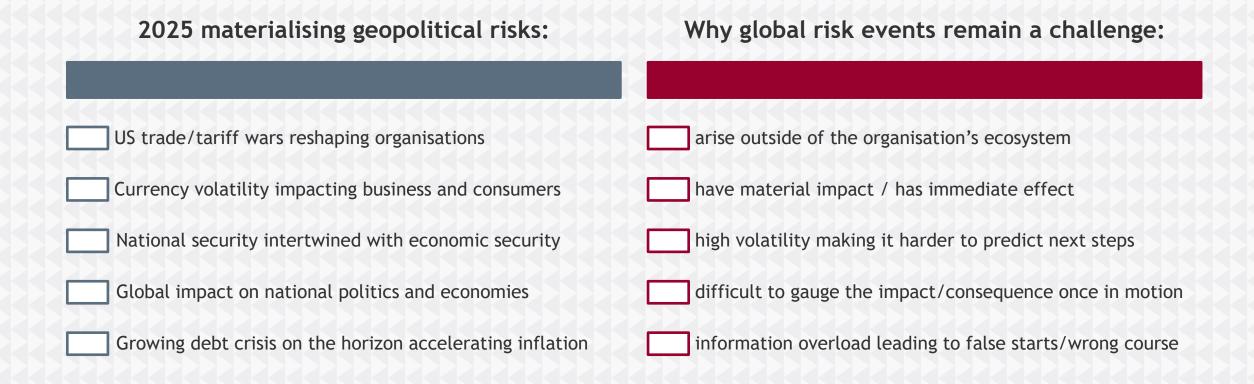
- ► Historic geopolitical <u>trends are no longer</u> <u>reliable predictors of future geopolitical risk</u>, and tracking indices lag far behind.
- Light touch risk response plans don't provide sufficient cover to mitigate the full impact of the risk.
- Velocity, volume and intensity of geopolitical risks materialising requires organisations to respond more quickly, often without Boards holding all the information required.
- Evolving environment means <u>full impact of inter-related risks materialising may only be</u> <u>determined much later for some this will be too late and outside their tolerance.</u>



Source: Solace Global - Global Risk Outlook 2025

Boards and ExCos are revising their global risk resilience plans

Significant geopolitical risks materialising means yesterday's risks are today's issues.



What role do legal professionals play in this context?



Operational leaders play a central role in interpreting client intelligence into firm-wide strategy and operational change

- Translate client needs into operational strategy
- Drive data and intelligence capabilities
- Monitor external trends and market forces
- Ensure agile and innovative service delivery
- Act as strategic advisors to the partnership

This helps your firms understand:

- Emerging/changing client needs
- Common industry pain points
- Growing or declining service needs
- How to meet new demands efficiently and predictably
- Anticipate shifts rather than reacting to them



Operational leaders play a strategic role in how law firms gather, interpret, and act on critical client information.



Supporting your clients to navigate complex global uncertainties



What to consider when responding to perma-crisis

- Enhance geopolitical intelligence and strategic forecasting
- 2. Build cross-disciplinary, rapid-response client teams
- 3. Modernize technology to support global and real-time risk mitigation
- Offer flexible, value-based pricing structures
- Expand alliances and networks for local insight
- Prioritise talent development and cultural agility
- Enhance cybersecurity and data protection

